TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER EL PASO GRADUATE MEDICAL EDUCATION Standard Policy and/or Procedure

TITLE: Program Performance Policy

APPROVED: 06/17/2021

REVISED: 04/08/2022; 12/21/23

EFFECTIVE DATE: 06/17/2021; 04/08/2022; 12/21/23

PURPOSE: To demonstrate the GMEC's effective oversight of program performance

POLICY STATEMENT: The GMEC has established metrics for program performance. Significant program deficiencies may qualify a program for a Special Review as determined by the GMEC.

PROCEDURE(S):   The GMEC will monitor program performance based on the following indicators. Programs will report to the GMEC, on a quarterly basis, any action plans to correct yellow or red indicators.* After review of the performance indicators, the GMEC may determine if a Special Review should be conducted. The GMEC will review program performance indicators to determine if a focused review is needed.

PERFORMANCE INDICATORS

	Criteria	GREEN	YELLOW	RED
1	ACGME Resident Survey (Overall Evaluation of the Program)	At or higher than National Mean	—————	Below National Mean
2	ACGME Resident Survey (Line Items)	No line items below 70%	At least one line item below 70%	More than one item below 70%
3	# of Program Citations	0	1 – 3	Greater than 3
4	Does the program **receive** and **share** *Quality Improvement and Patient Safety* summary reports with residents, fellows, faculty, members, and other clinical staff	Meets Criteria	—————	Does Not Meet Criteria
5	Board Pass Rates (1st Attempt) in the last 3 years – all specialties	Meets Criteria	----------------	Does Not Meet Criteria
6	Faculty evaluation of resident performance completion rate	Above 75% Completed within 2 wks	65 – 74% Completed within 2 wks	Below 65 % Completed within 2 wks

* For example, training programs can establish four (4) metrics or goals to be achieved and reported each quarter at GMEC.