



# Student Business Services (SBS)

**Physical Location:** 130 Val Verde, 1 block South of the MSB II **Business Hours:** Monday – Friday 8 a.m. to 5 p.m. Phone: 915-215-5680 **Email:** sbselp@ttuhsc.edu Mailing Address: **TTUHSC El Paso** 130 Rick Francis St. MSC 51011 Attn: Student Business Services El Paso, TX 79905

Visit us on the web under the **Department of Business Affairs**: <u>https://ttuhscep.edu/fiscal/businessaffairs/studentbusserv/</u>



Home

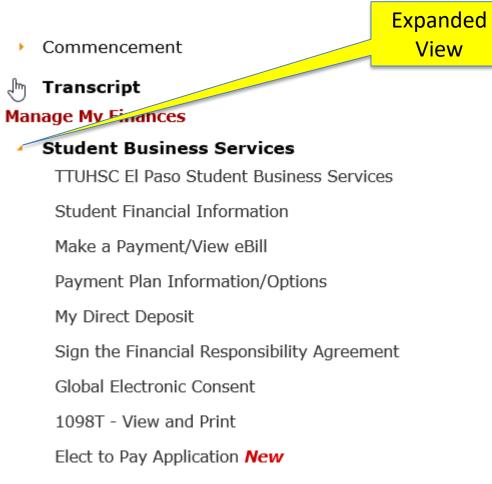
#### TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER... EL PASO



Act	ion Items	University Services and Advising Tools	
•	Student Health	Career Services / RaiderJobs	
•	Mental Health Resources	Veteran's Affairs	
•	Career Resources	Student Resolution Center	
•	Quick Links	Student Disability Services	
Ма	nage My Enrollment	<ul> <li>Student Wellness Center</li> </ul>	
÷	Registration	DegreeWorks <b>New</b>	
•	Commencement		More
•	Current Term		
•	Academic Calendars Expand	Training Resources My required training	
•	Grades	You have no required training due	
•	Transcript	To view your completed training click here, sign in, and t "Completed Course Certificates".	then click on
Ма	nage My mances	SkillSoft CBT Courses	
•	Student Business Services		
	Student Financial Aid		









# **Payment Policy**

• Payment must be received by the established due date.

- Failure to make payment in full
  - May result in a registration hold or
  - Denial of credit for course work completed.
  - Diploma will not be released until account is paid in full.

All students must have a Financial Responsibility Agreement on file with SBS.



# **Payment Options**

- Payment in full
  - Cash or Check
  - Debit Card
  - Credit Card (online only; is subject to a 3% processing fee)
  - 100% Financial Aid

Payments may be made in person, by mail, or online (credit/debit card or web-check)

- Installment payment plan
- Emergency tuition loan (processed through the Financial Aid Office)



# **Billing Statements**

- Billing statements are emailed
  - To the student's assigned TTUHSC email address, and
  - Electronically approximately three weeks prior to the due date
- Only students registered at the time of the initial billing will receive a billing statement.
- Students who register after the initial billing need to check their account balances via the eBill site accessible through WebRaider Portal.



# Credit Refunds

- Financial aid will disburse to your student tuition and fee account.
  - Any amount in excess of tuition and fees or any other credits will be refunded to the student.
- Refunds are processed weekly
  - Monday, Wednesday and Friday.
- Students may elect to receive refunds via direct deposit or by mailed check.
- It is the student's responsibility to maintain a current address or a current/valid bank account number in the student information system.



# **Refund Policy for Tuition and Fees**

- Students who withdraw from the institution are required to pay tuition and fees according to the following schedule:
- Fall, Spring or Summer terms (10 weeks or longer)
  - <u>Before</u> 1<sup>st</sup> day of class 0%
  - $1^{st} 5^{th}$  day of class -20%
  - $6^{th} 10^{th} day of class 30\%$
  - $11^{th} 15^{th}$  day of class -50%
  - $16^{th} 20^{th}$  day of class -75%
  - After the 20<sup>th</sup> class day 100%



# **Refund Policy for Tuition and Fees**

- Fall, Spring or Summer terms (more than five weeks but less than 10 weeks)
  - <u>Before</u> 1<sup>st</sup> day of class 0%
  - $1^{st} 3^{rd}$  day of class -20%
  - $4^{th} 6^{th}$  day of class -50%
  - On or After the 7<sup>th</sup> class day 100%

For semesters less than 5 weeks, you must withdraw by the 2<sup>nd</sup> day of the semester to receive a partial refund.



# Title IV Return of Aid

- Federal refund and repayment calculations must be performed for students who receive Title IV (Pell, FSEOG, Perkins and/or Stafford Loans) funds and officially withdraw from all courses, drop out of all courses, are expelled, take an unapproved leave of absence, or fail to return from an approved leave of absence.
- In order to keep all the financial aid issued in each term, students must be enrolled for at least 70% of the term.



## Make a Payment/View eBill

Home HSC MyTech El Paso News Available Budget HSC El Paso Finance	HSC EI
Action Items	
Student Health	
Mental Health Resources	
Career Resources	Select this link
Quick Links	to view your bill
Manage My Enrollment	
<ul> <li>Registration</li> </ul>	or to make a
Commencement	payment.
Current Term	
Academic Calendars	
• Grades	
Transcript	
Manage My Finances	
<ul> <li>Student Business Services</li> </ul>	
Student Financial Information	
Make a Payment/View eBill	
Payment Plan Information/Options	
My Direct Deposit	

Oblighted Electronyle Occurrent



## View eBill

A My Account Make Payment Help

Anne Current Activity	Student Account	ID: xxxxx6363	My Profile Setup
Welco Statements It portal.	Balance	\$17,676.80	Authorized Users
State L portion assista Payment History hform you of the fund financial hts. The amount is	Make Payment View Activity		Notifications
the lintion SA" for set	Statements Market Statements		
For additional Student Resources go to: Student Business Services	Your latest eBill Statement Statement (6/6/17) - \$10,176.80	View	
Effective April 3, 2017, all credit card payment transactions will be subject to a 2% credit card service fee.	Term Balances		
To learn more go to:	Spring 2018 Medicine	\$8,777.50	
Credit Card Service Fee	Fall 2017 Medicine	\$8,899.30	



## **Installment Payment Options**

Home	MyTech - El Paso	HSC Employee El Paso	Available Budge		
HSC EIPaso MyTech - El Paso					
I	Manage My Fina	nces			
	<ul> <li>Student Bu</li> </ul>	siness Services			
	TTUHSC EI	Paso Student Business	Services		
	Student Fin	ancial Information			
	Make a Payment/View eBill				
Payment Plan Information/Options					
	My Direct D	eposit			
	Sign the Fin	ancial Responsibility A	greement		
	Global Elect	ronic Consent			
	1098T - Vie	w and Print			
	Elect to Pay	Application <b>New</b>			



## Make a Payment

😤 My Account Make Payment Help			
Announcement	Stuc <mark>u</mark> ccount	ID: xxxxx6363	My Profile Setup
Welcome to the TTUHSC El Paso payment portal.	Bala	\$17,676.80	Authorized Users
State Law requires that TTUHSC El Paso inform you of the portion of your tuition that is set aside to fund financial assistance programs for qualifying students. The amount is the line item that begins "Designated Tuition SA" for set	Make Payment View Activity		Notifications
aside.	Statements		
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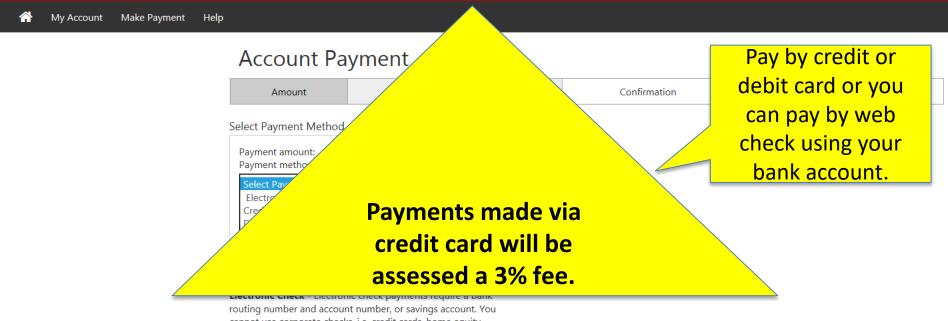


## Make a Payment

A My Account Make Payment Help	Edit the payment amount if you wish to pay by	
Account Pay	men Don't forget to include the \$25 installment fee!	Payment Receipt
Select Payment		
○ Pay by term:		
🗆 Fall 2017 Medicine	2	\$8,899.30 \$ 8899.30
□ Spring 2018 Medicine	2	\$8,777.50 \$ 8777.50
Payment date: 6/22/17		
Memo:		
Continue		



## Make a Payment



cannot use corporate checks, i.e. credit cards, home equity, traveler's checks, etc.

Debit Card - We accept the following debit cards.





# Expecting a Refund?

- Sign up for direct deposit!
- Otherwise you will receive a check.
- By U.S. mail! To the mailing address associated with your student account.



# Expecting a Refund?

Home	MyTech - El Paso	HSC Employee El Paso	Available Budge				
НS	HSC EIPaso MyTech - El Paso						
	Manage My Fina	nces					
	🔺 Student Bu	siness Services					
	TTUHSC EI F	Paso Student Business	Services				
	Student Financial Information						
	Make a Payment/View eBill						
	Payment Pla	an Information/Option	S				
	My Direct D	eposit					
	Sign the Fin	ancial Responsibility A	greement				
	Global Elect	ronic Consent					
	1098T - Vie	w and Print					
	Elect to Pay	Application <b>New</b>					



# Reminder! Expecting a Refund?

- It is the student's responsibility to maintain a current address or a current/valid bank account number in the student information system.
- Failure to do so may result in a delay in receiving your refund!



## Authorized User

- The Family Education Rights & Privacy Act (FERPA) of 1974 protects the privacy of student education records.
- SBS will not provide information regarding your tuition and fees to any unauthorized third parties. Students may consent to release student information through the Registrar's office.
- Visit the eBill site to grant eBill access to an authorized user.



## Authorized User

🕋 My Account Make Payment Help			
A			M. D. Cl. C. t.
Announcement	Student Account	ID: xxxxx6	My Profile Setup
Welcome to the TTUHSC El Paso payment portal.	Balance	\$17,676.80	Authorized Users
State Law requires that TTUHSC EI Paso inform you of the portion of your tuition that is set aside to fund financial assistance programs for qualifying students. The amount is the line item that begins "Designated Tuition SA" for set	Make Payment View Activity		Notifications
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# Authorized User

From this page, you can give others (parents, employers, etc.) the ability to access your account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

<ul> <li>Add Authorized User</li> </ul>				
E-mail address of the authorized user:				
Would you like to allow this person to view your billing statement and account activity? Would you like to allow this person to view your payment history and account activity?				
Continue				



## IRS Form 1098-T

- 1098-T forms are available in late January
- TTUHSC El Paso reports payments received during the tax year.
- Students who are missing a social security number will not be issued a 1098-T
- You must have an electronic consent form on file in order to receive an electronic 1098-T. Students who did not elect to receive electronic communication will have their 1098-T mailed to them.



## Student Business Services welcomes you to TTUHSC El Paso!

We are glad you are here!